

STEAM - Museum of the Great Western Railway

Title of role	We'll Meet Again Volunteer
Purpose of Role	STEAM tells the story of the men and women who built, operated and travelled on the Great Western Railway. We'll Meet Again is a twice yearly event where volunteers play an important role in assisting school visitors to learn about life during WW2. Our volunteers interact directly with visitors providing additional learning experiences.
Main Activities or Duties	<ul style="list-style-type: none"> • Costumed guiding of school groups between sessions ensuring timely arrival. • Talking to school groups in a structured manner • Imparting knowledge in a friendly and interactive manner • Working in conjunction with Learning Team staff. • Assist our Formal Learning Officers with handling sessions using museum objects. • Answering questions from children and teachers.
Requirements	This role would suit someone who has an enthusiastic and friendly manner and a love of history, learning and dressing up (although you don't need to be a specialist in the GWR!) You must enjoy meeting people, and operating as part of a team. You must also be fluent in the English language (as a requirement of Part 7 of the Immigration Act – for the effective performance of a customer-facing role).
Benefits	There are lots of personal benefits to volunteering at the museum, whatever your motivation or long term goals. Benefits to you include: <ul style="list-style-type: none"> • Becoming part of a friendly and dedicated team • Gaining new skills • Improving your communication skills • Meeting people from all walks of life and making new friends • Finding out more about Swindon's history • Improving your CV • Enjoying new experiences and learning something new every day • Knowing you have made a difference to someone's day out
Training offered	Volunteers will receive an induction to the building, training in their task and access to any other training required to carry out the role. Volunteers can complete training through Swindon Borough Council and the South West Federation of Museums if it is useful to their role.
Time commitment requested	We'll Meet Again is a two week school event in March and October each year. Ideally, a We'll Meet Again Volunteer will be available for a minimum of two days over the two-week event. We need our volunteers between 9.30am and 2pm.